



MISSION: Caring people...caring for people.

As an organization, we are dedicated to enhancing the quality of life of the people we serve by providing high-quality primary health care services in a cost-effective manner. We will respond to the needs of individuals, as well as the collective needs of the community. In this way, we are truly "Caring people...caring for people."

WEB SITE ADDRESS: www.zch.org

LICENSED BEDS: 57

STAFFED BEDS: 57

MEDICAL STAFF: 111 Active, 99 Courtesy and/or Consulting



West and Central Michigan

8333 Felch Street
Zeeland, MI 49464
616-772-4644 • www.zch.org

LOCATION

Zeeland is conveniently located 20 minutes east of Lake Michigan and 25 minutes west of Grand Rapids. Between 1990 and 2000, Ottawa County's population grew 26.9%. Experts project this growth to continue for the next decade.

LIFESTYLE

Zeeland's location provides wide educational and recreational opportunities. Over twenty colleges and universities are located within a two and one half-hour drive from Zeeland. Residents choose the area for its family-oriented environment, for providing an excellent gateway to health care, elder care, and childcare, for its strong public and private educational systems, and for its convenient location between the lakeshore and Grand Rapids. There is a wide array of employment opportunities with well diversified industry and services.

HOSPITAL

The new Zeeland Community Hospital opened in April 2006. The campus includes three primary buildings: Zeeland Community Hospital, the De Witt Building, which houses administrative offices and community education facilities, the Medical Office Building, which includes physicians' practices, the Diabetes Center, Pine Rest Clinic and Rehabilitation Services. Their management team is lean and close to the pulse of the institution. As a primary care institution, Zeeland Community Hospital is able to quickly respond to and address the community's health care needs. Clearly understanding the regional approach to health care, Zeeland Community Hospital has developed strong relationships with other area health care providers.

Zeeland Community Hospital provides a broad range of services including 24-Hour Emergency Care, Outpatient Services, Outpatient Surgery, MRI, nuclear medicine, PACS technology,

Pediatric Care, Family Birth Center, Intensive Care, Surgery, Medical Library, and Community Health Initiatives. The hospital also owns and operates two physician practices. Zeeland Community Hospital and its physician practices consistently achieves patient satisfaction scores approaching 100%. They are a 2008 winner of West Michigan's 101 Best and Brightest Companies to Work For. Recently, Zeeland Community Hospital received the Governors Award of Excellence for improving patient safety and quality of care in the hospital setting –Surgical Care Improvement Project. Also received was a Governor's Award for Systems Improvement – Health Information Technology.

MEDICAL STAFF

There are over 200 members on Zeeland Community Hospital's medical staff representing over 25 specialties.

"When I first came to ZCH, it struck me that the staff and physicians at ZCH really cared for people. At the same time, I saw that the hospital was committed to delivering the best quality of care available. Because I saw that balance, I decided that was something I really wanted to be a part of."
– Emergency Medicine Physician

MESSAGE FROM MEDICAL STAFF AND LEADERSHIP

"Zeeland Community Hospital congratulates you on your tremendous accomplishments and the completion of one more milestone in your professional development. We invite you to take a short trip to Zeeland to meet our staff, and to tour our new hospital which is designed to promote healing and incorporates the latest in health care efficiencies."

– Henry A. Veenstra
President, Zeeland Community Hospital